

Type: **Announcement**
 Title: **Lamps with Yellow Reflector on V43-V47**

WB-27
 April 28, 2017
 Page 1 of 1

3rd Party Lamps are causing False Color Wheel Errors

Mitsubishi is aware of 3rd party lamps that are assembled with a yellow tint reflector that causes interference with the color wheel sensor and mimics a fault with the color wheel.

This was informed on WB-21 in 2013, however we have noted an increase in the volume in the market of these incompatible lamps and subsequent incorrect orders of color wheels.

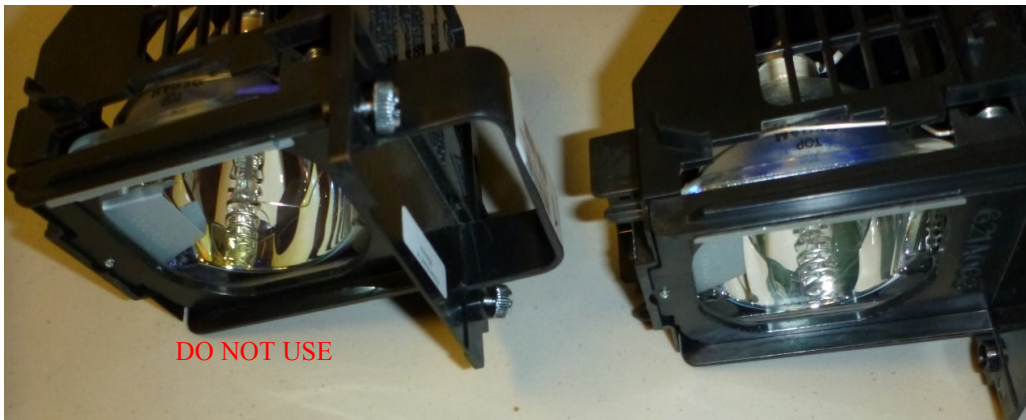
Symptoms of lamps with a yellow reflector are:

- Flickering/flashing picture
- Error Code 16
- Buzzing/screeching sound from color wheel/lamp area
- Inability to adjust Index Delay
- Colors wrong or blotchy colors

Subsequently, Color Wheel part number **(938P215010) is on T/A Required.** Please call 800-888-6773 to obtain authorization for the color wheel. A genuine Mitsubishi lamp must have been installed in the TV prior to approval. Lamps can be purchased at <https://mitsuparts.3diamonds.com> or by calling 800-553-7278.

Lamp w/Yellow Reflector

Lamp w/Silver Reflector (correct)



Part Number: 915B441001, 915B455011, and 915B455012

Do Not use Lamps with Yellow Reflector on These Models

| | | | | | | | | | | |
|----------|----------|----------|----------|----------|------------|------------|----------|----------|----------|----------|
| WD-60C10 | WD-65C10 | WD-73C10 | WD-60638 | WD-65638 | WD-60638CA | WD-65638CA | WD-73638 | WD-60738 | | |
| WD-65738 | WD-73738 | WD-82738 | WD-65838 | WD-73838 | WD-82838 | | | | | |
| WD-73640 | WD-73740 | WD-73840 | WD-73C11 | WD-73CA1 | WD-82740 | WD-82840 | WD-82CB1 | WD-92840 | | |
| WD-73C12 | WD-82C12 | WD-73642 | WD-82642 | WD-73742 | WD-82742 | WD-92742 | WD-73842 | WD-82842 | WD-92842 | WD-92A12 |